

# Quality Assessment Procedure Policy

## INTRODUCTION

EMtek is a multidisciplinary engineering consultancy team, whose people have built an impressive reputation over many years throughout all facets of industry. Our goal is to change the economics of industry by using holistic, high quality, collaborative, multidiscipline professional services that deliver high value, low-cost solutions for our clients without compromising any aspects of Health, Safety or the Environment.

## QUALITY

EMtek is committed to providing high quality solutions for our clients. We challenge norms and continually improve and evolve our work practices to meet our clients needs.

### Our Approach Involves

- Managing work processes in accordance with the principals of ISO9001:2015.
- Monitoring compliance with EMtek's systems to continually improve performance and quality.
- Providing adequate training and resources to allow projects to be executed to a high level of quality, safety and efficiency.
- Building long term relationships with our clients and suppliers by delivering timely services which exceed our client's expectations.
- Implementing risk management processes to ensure adequate risk identification, mitigation and monitoring to safeguard our client's investments.
- Open communication between management and employees.